



# POLÍTICA DE CALIDAD LÁCTEOS SEGARRA

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Lácteos Segarra, are a specialist in the manufacturing of Goats Cheese, who have Quality as the fundamental principle.

Therefore, it is part of our policy to provide products and services that match the quality specifications and expectations of our customers, and at the same time, comply with the legal or regulatory requirements that apply to us, fully committing ourselves to supply safe products to our customers,

In order to do this we take the following actions:

- The manufacture of innocuous, legal and authentic products, adjusting it to the specified quality, taking on this responsibility towards our customers.
- A permanent orientation towards the CONTINUOUS IMPROVEMENT of the Management System and towards that of the company PROCESSES as a means to increase effectiveness and efficiency compared to our competitors.
- Training, motivating and giving staff responsibility in their position in the company is the method we choose for an active participation in the CONTINUOUS IMPROVEMENT of our company, so that self-control is applied in the quality of the work they do, promoting ethical and personal responsibility from management to the rest of workers.
- The prevention and minimization of harmful environmental impacts, through a commitment to improve environmental performance, as a principle of sustainability.

The Management is committed to providing the necessary resources to be able to comply with all the previous requirements, seeking to optimize its use.

Antonio Segarra  
Gerente de Lácteos Segarra  
11/07/2019